



## Town of Tecumseh Accessible Customer Service Complaint and Feedback

The Town of Tecumseh is committed to providing high quality customer service. We value all of our customers and strive to meet everyone's needs. We welcome your comments to help us monitor and improve our services and experiences. Please submit your completed form to any of the following:

**Mail or deliver to:**

Town of Tecumseh  
917 Lesperance Road  
Tecumseh, ON N8N 1W9

**Call:**

Town of Tecumseh  
519-735-2184

**Fax to:**

Town of Tecumseh  
519-735-6712

**E-mail to:**

[accessibility@tecumseh.ca](mailto:accessibility@tecumseh.ca)

Please tell us the date and time of your contact with us: \_\_\_\_\_

Did we respond to your customer service needs:  Yes /  No (*Please explain below*)

Was our customer service provided to you in an accessible manner?  Yes /  Somewhat /  No (*Please explain below*)

Please provide the details of your customer service experience.

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If you wish to be contacted by a staff person, please provide your information:

Your full name	Day Telephone Number	Evening Telephone Number
Address	Email address	

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. Questions should be directed to the Director Staff Services/Clerk, Town of Tecumseh, 917 Lesperance Road, Tecumseh, Ontario, N8N 1W9 or at 519-735-2184, extension 116.

**This document is available in alternate formats upon request.**

### For Town of Tecumseh use only

Request number	Received by (name)	Referred to (name)	Date referred
Comments			